Exceptional Solutions with Proven Results

With the excellence that is our namesake, Superlative Technologies, Inc. (dba SuprTEK) offers customers the highest quality, transformational services through responsive, creative, and innovative solutions that address all core IT competency areas. A DISA SETI Contract Holder, we deliver *exceptional solutions with proven results* for more than 800 enterprise applications/systems, and broad IT needs for more than 500,000 end users to 5M end-points worldwide. We perform CyberNetOps Design Deploy Sustain support and Global Video Service support for the Defense Information Systems Network (DISN).

Superlative Technologies means: Innovative Solutions via ASCEND such as our three (3) DevSecOps factories supporting over 600 DoD-wide applications (via 60,000 ft^2 Software Centers); Stitch-in-Time, a clinical system to improve daily patient care; and ARES and PanOptes®, Big Data solutions that fight against ever-increasing cyber threats. Superlative Technologies means: Enterprise Service Solutions that achieve 99.9+% customer satisfaction year after year. Superlative Technologies means: Agile Innovations delivered through the Superlative Technology Innovation Center (STIC), a 4,500 ft^2 technology R&D lab; the Superlative Agile Solution Center (SAS-C), a 14,000 ft^2 facility with more than 300 Agile solution engineers; and the Advanced Technology Group (ATG), our team with underlying deep expertise to rapidly conceive, build, and deliver a broad array of innovative solutions.

SPECIALTIES

- Cyber Security Solutions
- Enterprise IT Solutions
- Solution Engineering and Delivery
- Healthcare IT Solutions
- Strategic Business and Innovation Consulting

OUR CUSTOMERS

Cyber Security Solutions

- Technology Evaluation/Analysis
- Cyber Innovation via SuprTEK ASCEND
- Security Policy, Standards, and Guidance
- Security Architecture and DevSecOps Engineering
- Compliance and Vulnerability Management
- Cyber (Risk and Vulnerability) Assessment
- RMF A&A, Audit, and Continuous ATO
- CND and Security Operations
- Mobile and Wireless Security
- Continuous Monitoring and Risk Scoring
- Cyber Analytics and Big Data
- JIE/JRSS Engineering and Training

Enterprise IT Solutions

- Managed IT Services
- ITIL-based IT Service Management
- Cloud Computing, Migration, and Virtualization
- Telecommunications Engineering
- Element Management Systems Support
- Network Management and Operations
- Software Defined Network (SDN)
- System/Database Engineering and Administration
- DevSecOps Engineering
- Global Videoconferencing Support
- Predictive Analytics & Big Data Solutions Development
- Tiered Help Desk Services

Solution Engineering and Delivery

- DevSecOps and Agile Application Development and Delivery
- Data Management
- System Engineering and Delivery (incl. C5 Systems)
- Enterprise Application and Data Integration
- System and Network Integration
- Microservices Architecture
- Containerization
- Hybrid Cloud Services/Cloud Migration
- System Modernization

Healthcare IT Solutions

- Clinical System Lifecycle Management Support
- IT and Medical System Integration
- DevSecOps Engineering and Buildout
- COVID-19 Systems Development & Tracking
- 7x24 IT Operational Support for Patient Care
- 7x24 NOC & SOC Operations
- HIPAA-Compliant Information Security
- Healthcare Benefit Provisioning

Strategic Business and Innovation Consulting

- Business Needs Assessments
- Enterprise Architecture Design
- Performance & Portfolio Management
- Strategy Consulting
- Risk Assessment and Management

AWARDS

Awarded the 2013 DoD Nunn-Perry Award for demonstrating innovation and creativity in supporting DoD warfighters

Recognized as an Award Finalist for the Federal Health Information Technology Innovation Award in the Interoperability Category, Stitch-in-Time and Clinical Portal, Naval Hospital Jacksonville, 2015

Outstanding Small Business Award, recognized by Congress (recorded in Vol. 153) for an outsourced contact center supporting a Navy civilian workforce of 186,000 since 2001

Small Disadvantaged Business of the Year Award, U.S. Army Surface Deployment and Distribution Command (SDDC); selected from more than 125 small businesses

Nominated for the President's SAVE Award for cost savings in delivering a SOA-based portal system integrated with an enterprise identity management solution supporting 165,000 users for USTRANSCOM/SDDC

Awarded the prestigious Captain Dooling Award in 2017 and 2012 for exceptional performance provided to the Naval Hospital Jacksonville

CONTRACT VEHICLES

PRIME

- ITES-3S SB
- ITES-3S Unrestricted
- GSA Schedule 70 incl. 54151HEAL
- GSA 8(a) STARS II
- Seaport-NxG
- CIO-SP3 SB
- DISA SETI
- DLA JETS
- HHS/CMS SPARC
- Army RS3

SUBCONTRACTOR

- GSA Alliant 2
- NETCENTS-2
- NETWORX
- VETS 2

CONTACT

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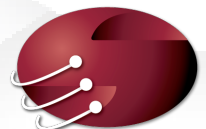
SUPRTEK

Brief History of Superlative Technologies, Inc. (dba SuprTEK) at the Defense Information Systems Agency (DISA)

SUPRTEK

DISA

Above timeline

2010
DISA Mission Assurance NetOps (MANO)
Life-cycle systems management for two major IA portfolios - 18 enterprise cyber systems; development of CMRS 2.0

2011
JFCOM COCOM IA Operations
CoCOM IA Operations

2013
DISA CTO TIEATS / "Tech Innovation"
Rigorous evaluation of emerging technologies; 3-phased approach- analytical, empirical, pilot

2014
DISA JIE/JRSS VTE - ESS CO6
VTE design / architecture for cyber range and cyber warrior training content development

2015
DISA MASOFT BPA
SW design and development, Tier III, and SME support
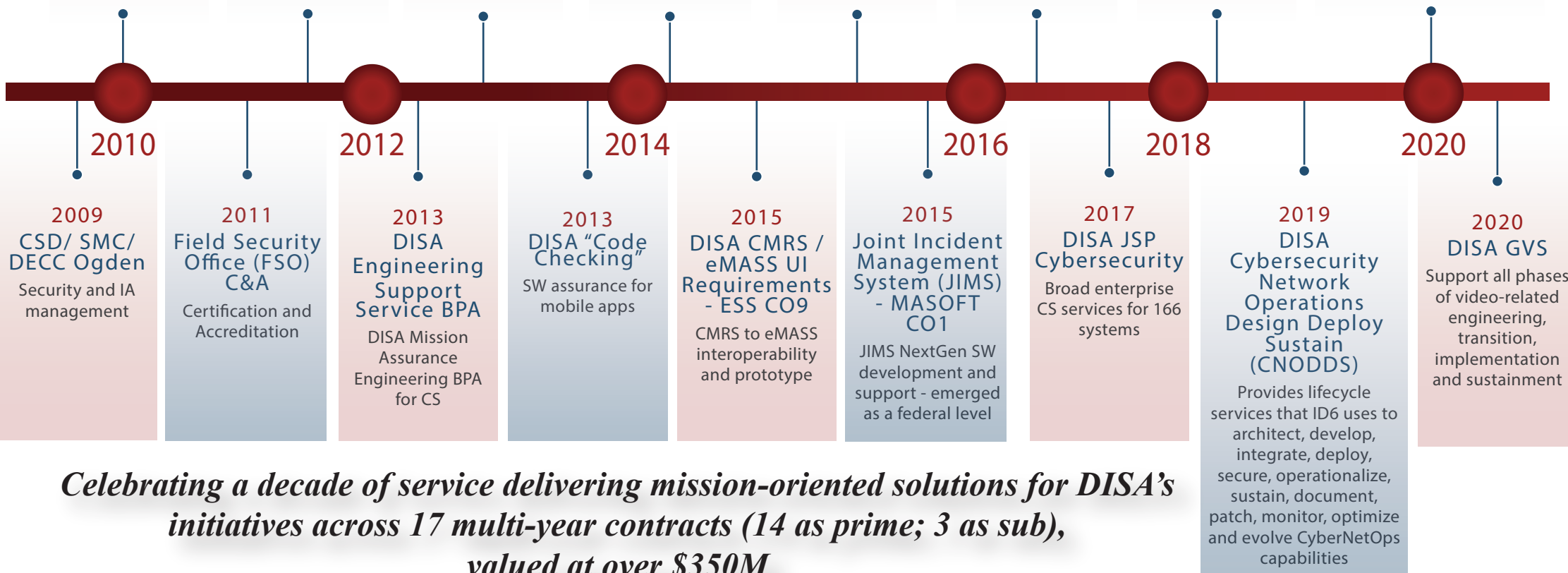
2016
DISA Secure Configuration Managment (SCM) Development and Operations Services
IAVM, DPMS, AIMM, APS, HIPS, EUM, COAMS

2019
DISA Assessment and Authorization and Project Support Cell (A&A/PSC) Support
Providing programmatic and A&A/RMF support

2020
DISA Systems Engineering, Technology & Innovation (SETI)
Quality engineering and technical support, services, and products globally under a multiple award, ID/IQ Task Order Contract

Timeline markers

2010 — 2012 — 2014 — 2016 — 2018 — 2020

Below timeline

2009
CSD/ SMC/ DECC Ogden
Security and IA management

2011
Field Security Office (FSO) C&A
Certification and Accreditation

2013
DISA Engineering Support Service BPA
DISA Mission Assurance Engineering BPA for CS

2013
DISA "Code Checking"
SW assurance for mobile apps

2015
DISA CMRS / eMASS UI Requirements - ESS CO9
CMRS to eMASS interoperability and prototype

2015
Joint Incident Management System (JIMS) - MASOFT CO1
JIMS NextGen SW development and support - emerged as a federal level

2017
DISA JSP Cybersecurity
Broad enterprise CS services for 166 systems

2019
DISA Cybersecurity Network Operations Design Deploy Sustain (CNODDS)
Provides lifecycle services that ID6 uses to architect, develop, integrate, deploy, secure, operationalize, sustain, document, patch, monitor, optimize and evolve CyberNetOps capabilities

2020
DISA GVS
Support all phases of video-related engineering, transition, implementation and sustainment

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Celebrating a decade of service delivering mission-oriented solutions for DISA's initiatives across 17 multi-year contracts (14 as prime; 3 as sub), valued at over $350M